 Luxury Restroom Requirements

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* The Luxury Restrooms will be delivered and set up by a professional licensed plumber. Please do not attempt to move, disconnect, rearrange or alter the connections, they have been connected by us for maximum safety.

* The Luxury Restrooms require reasonable access (measurements on our website for the restroom you have chosen). Please make sure the restroom will fit where you want it to go, remember to include the tow vehicle and don’t forget roofs, eaves, pipes and conditioning systems, trees and shrubs and other obstructions including deep driveway gutters. The ground must be reasonably level, dingo hire can be arranged at an additional cost for tight or hard to manoeuvre positions.
* Please email photos of your site and access if you are unsure.
* If we cannot install on delivery due to unsuitable access or services, you may forfeit your whole hire payment. A pre-hire inspection can be arranged at a cost. Our representatives are good drivers but are not precision stunt drivers. We will not risk damaging our Luxury Restrooms.
* Electricity requires a 10 AMP power supply of 240 volts. We supply a 20-meter lead, tagged and tested for your safety. NO power boards or double adaptors can be used. A generator of 5.5 KVA is sufficient for remote locations. We can also supply at an additional charge if required.
* Water the water tank needs to be filled on arrival, this is completed using a simple garden hose.
* The unit cannot be moved at any time once set up at the said address. Once the restroom is set up and locked at the location of the hirer, the unit’s security becomes the responsibility of the hirer until picked up. This also means if the unit is stolen or damaged whilst at the site of the hirer, the hirer is completely responsible for replacement costs of the unit or the cost of the damages.
* No foreign items are to be placed down the toilet. No sanitary pads, wet wipes of any type including flushable ones or anything except what is supplied by us on delivery. It is the responsibility of the hirer to ensure these are followed so the restroom does not block or seize, any damage or repair to the unit will be paid by the hirer/customer.
* Smoking is prohibited as are candles and open flames in the restrooms. We offer Refresher/Pamper packs at an additional charge if you would like to give the added WOW factor, leaving no need for candles.
* The restroom MUST be returned clean and tidy condition. Any extra cleaning is charged at the current cleaning fee of $200. NO water hosing out of the restrooms is permitted, this will damage the materials.
* After the event, do not pack up the leads or hoses. Thoroughly clean out the restrooms only and our representatives will pack down the unit on arrival. Missing power leads or items belonging to the restroom or accessories will be charged to the hirer/customer accordingly.
* Please call Damien on 0414612581 to report faults or damage immediately.
* Credit Card details are taken as a guarantee for Ensuites On Site and their Luxury Restrooms, no charges will be applied without prior notification.